



# Get your customers back on the road faster

Claim management software that  
streamlines the auto repair claims  
process for insurers and repairers



OVER 12,400  
USERS



OVER 1 MILLION  
ORDERS



OVER \$2.3 BILLION  
OF THROUGHPUT

Manage your auto claims better. Get instant access to what's happening with every claim.



## Automate

- Ensure data integrity with customised, automated workflows
- Eliminate duplicate efforts with automatic process steps, triggered as tasks are completed
- Keep key stakeholders on the same page with instant email and SMS notifications



## Integrate

- Centralise your tools, communications, stakeholders and industry data on one platform
- Access repairer performance ratings, car valuation guides and parts list
- Automated integration with PPSR and WOVR



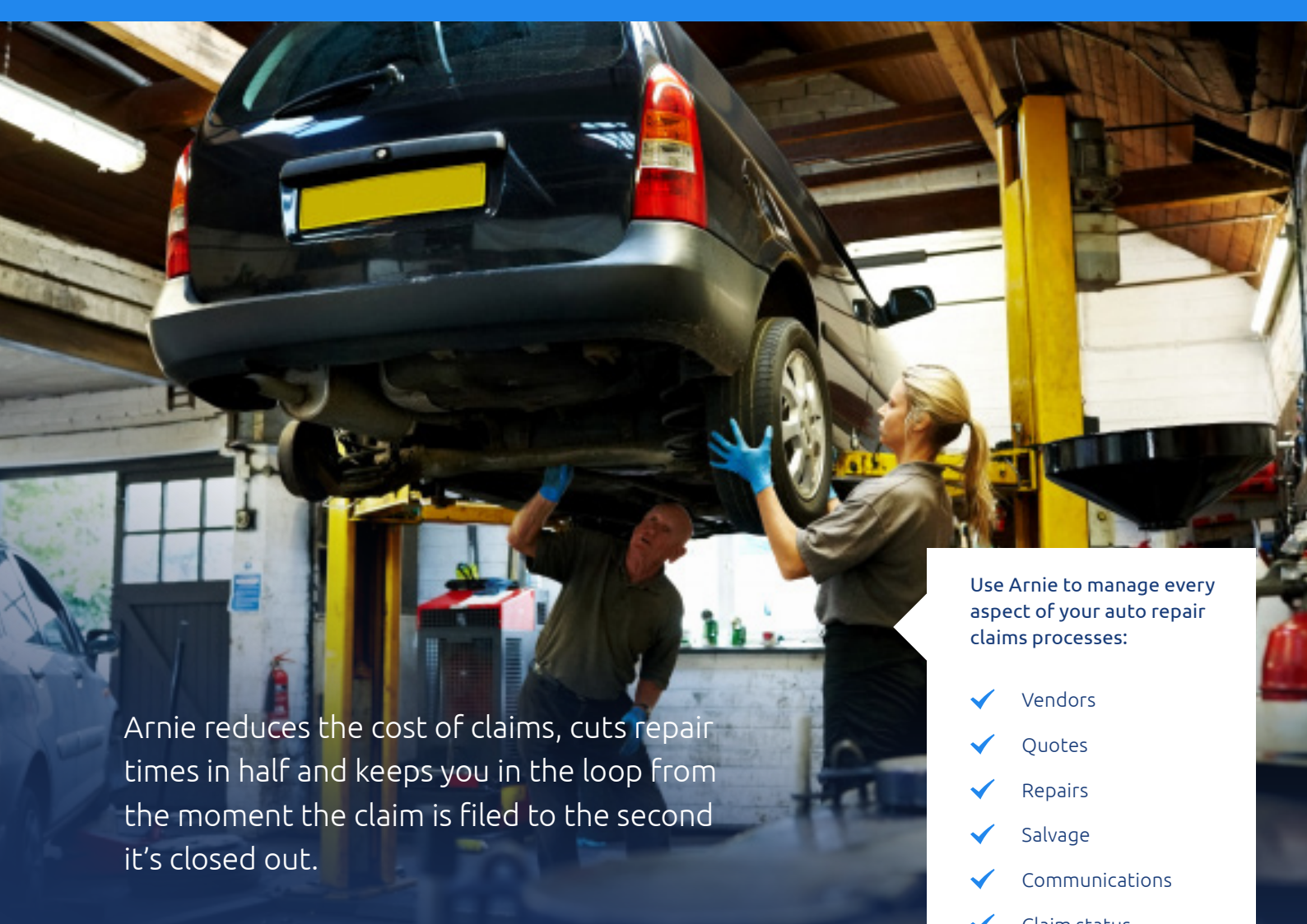
## Manage

- Manage every aspect of the claims process from start to finish on Arnie
- Access worklists and dashboards for at-a-glance updates or alerts on claims in process
- Compare and monitor costs and repairers
- Tablet and iPad friendly for 24/7 access from anywhere



## Reporting

- Drag and drop reporting interface provides performance insights across your organisation
- Export data, schedule recurring reports or generate reports on demand
- Compare costs and leverage repairer relationships for volume-based pricing



Arnie reduces the cost of claims, cuts repair times in half and keeps you in the loop from the moment the claim is filed to the second it's closed out.

Use Arnie to manage every aspect of your auto repair claims processes:

- ✓ Vendors
- ✓ Quotes
- ✓ Repairs
- ✓ Salvage
- ✓ Communications
- ✓ Claim status
- ✓ Reporting
- ✓ Invoicing
- ✓ Factoring



Automated workflow management



Extensive repairer network



Transparent repairer selection service



Extensive integrations



On-demand reporting



Real time job tracking



Improve customer satisfaction



Make better decisions

It takes minutes to:

- ✓ Compare providers
- ✓ Request one or more quotes
- ✓ Notify assessors of quotes awaiting review
- ✓ Initiate the repair process
- ✓ Connect with a salvage agent
- ✓ Bring up part lists
- ✓ Check the status of a claim
- ✓ Provide an update for a policy holder



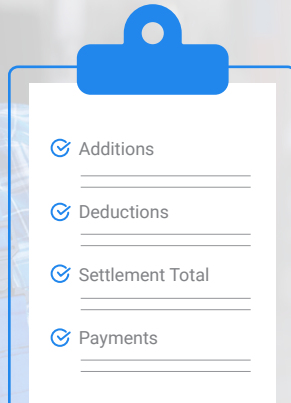
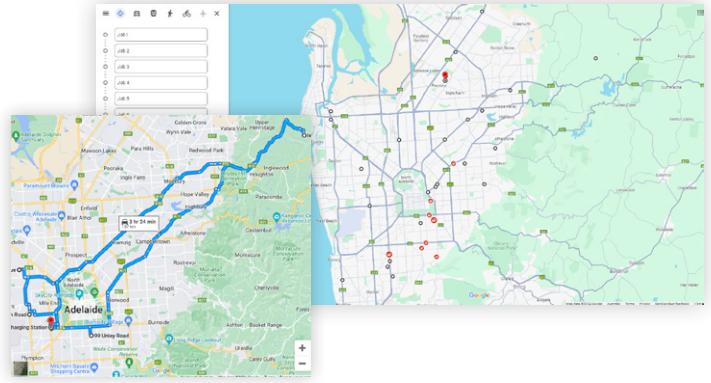
Robust security



Control costs

## Make better decisions

Repairer performance ratings and competitive quotes simplify the provider selection process. Arnie also provides robust reporting capabilities, historical pricing data for similar repairs, industry parts price lists and vehicle valuation guides.

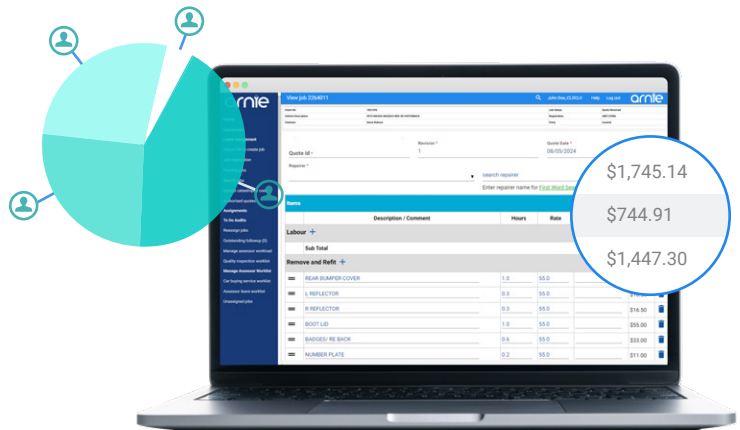


## Streamline total losses

Arnie's total loss vs. repair algorithm supports users to identify the best outcome. Integration with WOVr, PPSR and salvage yards automate the process.

## Control costs

Before issuing work approval, Arnie requires repair shops to provide quotes and estimated repair turn times. Bills must match approved estimates to be paid. Competitive quotes and benchmark part and repair costs ensure further transparency. Arnie reduces the payment time to repairers, improving cash flow.



## User friendly

No special software or training required. Arnie configures to existing insurer workflows. Users will be experts after processing a few claims. The iPad and tablet-friendly interface enables easy 24/7 access from anywhere.

